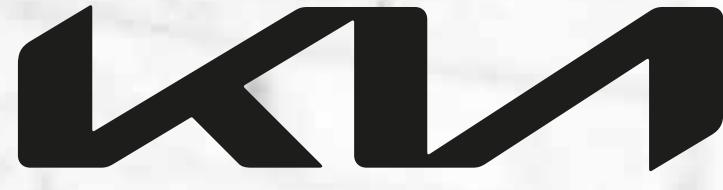


# My Convenience Plus

An industry-first\* ownership program offering benefits like never before.



Movement that inspires

## Kia Service

Connected • Adaptive • Responsive • Engage

\*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

# Kia Service

Connected • Adaptive • Responsive • Engage

Kia Service is committed to delivering customer centric-experiences of inspiring ownership. We at Kia ensure that we are:

**Connected**  
through digital services.



MyKia App

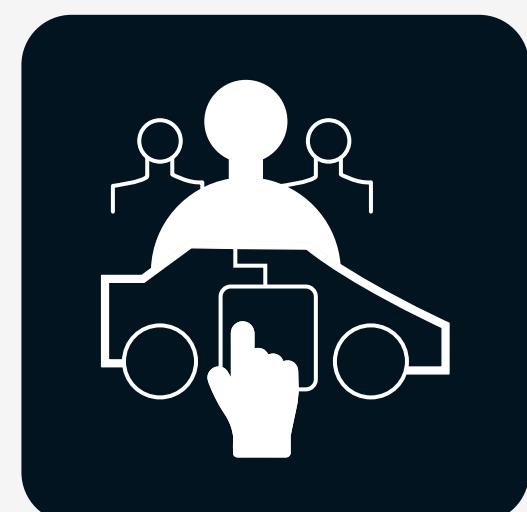


Kia Krystal<sup>^</sup>

**Adaptive**  
to your specific needs.



Scratch Care\*



My Convenience Plus

**Responsive**  
through our network &  
offerings.

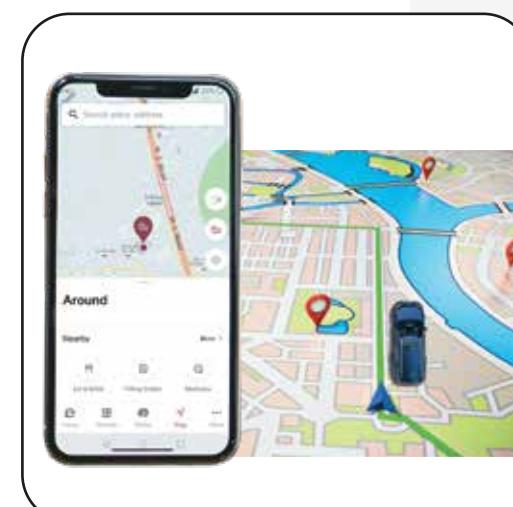


Kia Call Centre and RSA



Extended Warranty

**Engaged**  
for a better future.



Advance Pick-up and Drop



EV Service Readiness

# My Convenience Plus

An industry first\* ownership program offering benefits like never before.

Choose a program as per your requirement:



My Kia



My Needs



My Program

## My Convenience Plus

Maintenance

+

Extended  
Warranty

+

Roadside  
Assistance

### Premium

4 years comprehensive coverage

### Luxury

5 years comprehensive coverage

## Program USPs



Pan India coverage  
and validity



Uniform price  
across network



Comprehensive  
coverage

Includes all of the above as per recommended PMS schedule

## Other Benefits

- Upfront **Value Benefit** basis the chosen package
- **Complimentary** wheel alignment, balancing and tyre rotation once a year
- **Cost Protection** from inflation

\*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

# Options Available for The New Sonet

Based on their requirements, customers can choose from these available packages:

## Premium

4 years of comprehensive coverage.

 Maintenance coverage	4 years/ 40 000 km <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 32 796
 Diesel price	₹ 36 552

## Luxury

5 Years of comprehensive coverage.

 Maintenance coverage	5 years/ 50 000 km <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 43 995
 Diesel price	₹ 49 995

**“Best-in-Class”** cost of ownership  
with comprehensive coverage in the segment.

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

<sup>\*</sup>Coverage upto 4 years/ 1 00 000 km.

<sup>\*\*</sup>Coverage upto 5 years/ 1 20 000 km.

# Options Available for The New Syros

Based on their requirements, customers can choose from these available packages:

## Premium

4 years of comprehensive coverage.

 Maintenance coverage	4 years/ 40 000 km <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 32 796
 Diesel price	₹ 36 552

## Luxury

5 Years of comprehensive coverage.

 Maintenance coverage	5 years/ 50 000 km <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 43 995
 Diesel price	₹ 49 995

**“Best-in-Class”** cost of ownership  
with comprehensive coverage in the segment.

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

\*Coverage upto 4 years/ 1 00 000 km.

\*\*Coverage upto 5 years/ 1 20 000 km.

# Options Available for The New Seltos

Based on their requirements, customers can choose from these available packages:

## Premium

4 years of comprehensive coverage.

 Maintenance coverage	4 years/ 40 000 km <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 34 796
 Diesel price	₹ 39 552

## Luxury

5 Years of comprehensive coverage.

 Maintenance coverage	5 years/ 50 000 km <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 49 995
 Diesel price	₹ 55 995

**“Best-in-Class”** cost of ownership with comprehensive coverage in the segment.

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

\*Coverage upto 4 years/ 1 00 000 km.

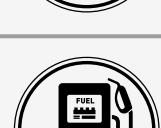
\*\*Coverage upto 5 years/ 1 20 000 km.

# Options Available for The Carens

Based on their requirements, customers can choose from these available packages:

## Premium

4 years of comprehensive coverage.

 Maintenance coverage	4 years/ 40 000 km <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 33 796
 Diesel price	₹ 37 552

## Luxury

5 Years of comprehensive coverage.

 Maintenance coverage	5 years/ 50 000 km <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 46 995
 Diesel price	₹ 52 995

**“All-in-One” comprehensive coverage program.**

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

\*Coverage upto 4 years/ 1 00 000 km.

\*\*Coverage upto 5 years/ 1 20 000 km.

# Options Available for The Carens Clavis

Based on their requirements, customers can choose from these available packages:

## Premium

4 years of comprehensive coverage.

 Maintenance coverage	4 years/ 40 000 km <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 33 796
 Diesel price	₹ 37 552

## Luxury

5 Years of comprehensive coverage.

 Maintenance coverage	5 years/ 50 000 km <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 46 995
 Diesel price	₹ 52 995

**“All-in-One” comprehensive coverage program.**

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

\*Coverage upto 4 years/ 1 00 000 km.

\*\*Coverage upto 5 years/ 1 20 000 km.

# Premium Package Coverage

Example: Premium **4 years** comprehensive package coverage.

Item*	1.5K km	10K km	20K km	30K km	40K km
 Genuine Parts	No replacement	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓
Extended Warranty	Coverage up to 4 years/ 1 00 000 km*				
Roadside Assistance	Coverage up to 4 years (if RSA opted while purchasing)				

## Complimentary Services

Service	1.5K km	10K km	20K km	30K km	40K km
Wheel Alignment	—	✓	✓	✓	✓
Wheel Balancing	—	✓	✓	✓	✓
Tyre Rotation	—	✓	✓	✓	✓

\*whichever comes earlier

Genuine parts include oil filter, air filter, ac filter, etc.  
Oil includes engine oil & brake oil.

Additional coverage of select wear & tear parts with paid add-ons.  
**My Convenience Secure** (more details ahead).

# Luxury Package Coverage

Example: Premium **5 years** comprehensive package coverage.

Item*	1.5K km	10K km	20K km	30K km	40K km	50K km
 Genuine Parts	No replacement	✓	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓	✓
Extended Warranty	Coverage up to 5 years/ 120 000 km*					
Roadside Assistance	Coverage up to 5 years					

## Complimentary Services

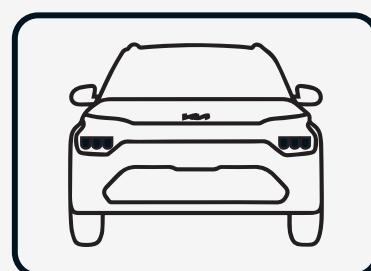
	—	✓	✓	✓	✓	✓
Wheel Alignment	—	✓	✓	✓	✓	✓
Wheel Balancing	—	✓	✓	✓	✓	✓
Tyre Rotation	—	✓	✓	✓	✓	✓

\*whichever comes earlier

Genuine parts include oil filter, air filter, ac filter, etc.  
Oil includes engine oil & brake oil.

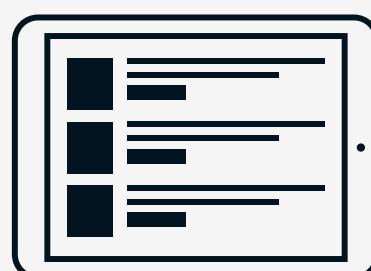
Additional coverage of select wear & tear parts with paid add-ons.  
**My Convenience Secure** (more details ahead).

# How to Avail My Convenience Plus at the Dealer



## Step 1

My Convenience Plus can be availed within **first 60 days of purchase of the vehicle.**



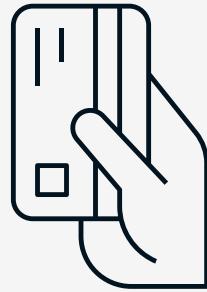
## Step 2

Choose your package



## Step 3

Share OTP (one time password) to finalize the package.



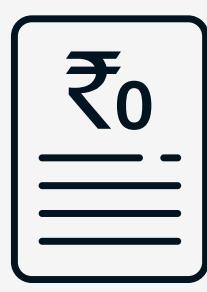
## Step 4

Make the payment.



## Step 5

Collect certificate and invoice copies.

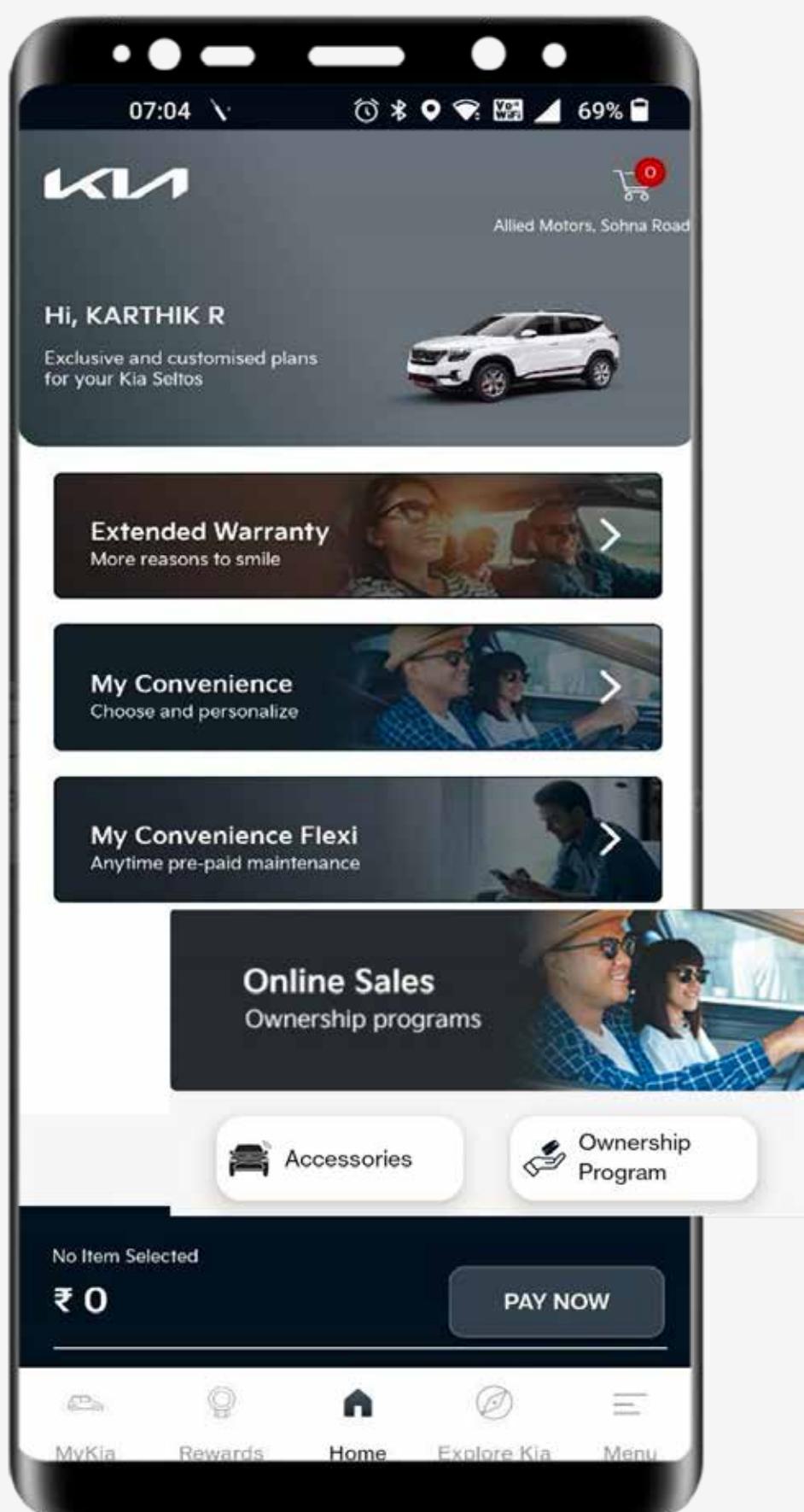


## Step 6

Avail services and monitor your remaining services.

# How to Avail My Convenience Plus Online

The My Kia App lets you explore and purchase protection plans right from your phone. Easy, effortless, exactly how it should be.



Scan to download



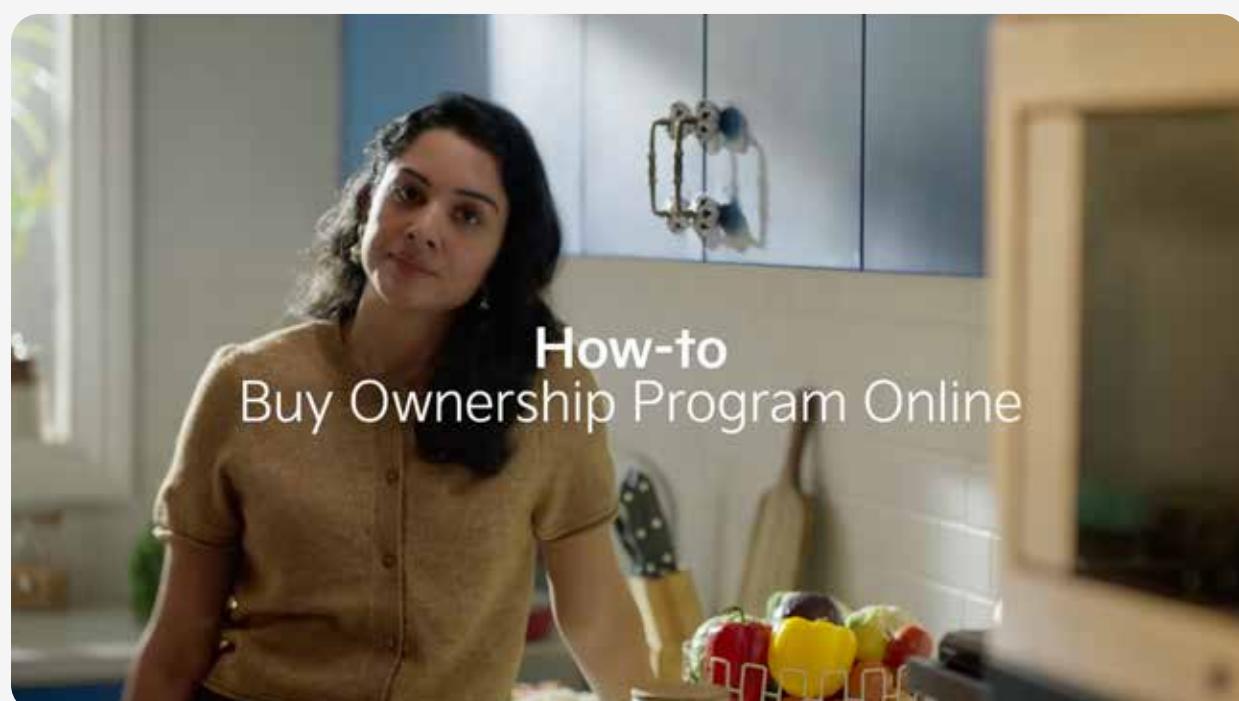
Android



iOS

- Step 1: Open MyKia App
- Step 2: Go to 'Ownership Program' tab
- Step 3: Select the dealer
- Step 4: Go on My Convenience Plus tab & choose the package
- Step 5: Click on 'Add to Cart'
- Step 6: Open cart and review the Selected Package
- Step 7: Accept Terms and Conditions for the transaction
- Step 8: Input a one time password (OTP) and complete the transaction
- Step 9: Download the Certificate and Invoice copy from 'My Dashboard'

Watch the video for more information



Scan the QR Code and watch the video for more information

# Customer Benefits

## Program USPs



### Pan India coverage and validity.

No matter where you are, our coverage protects your car at every step.



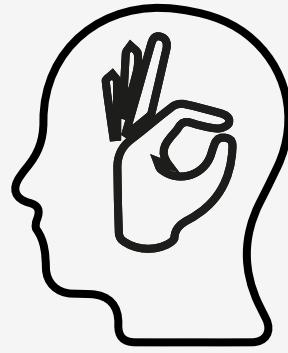
### Uniform price across network.

Enhance your ownership experience with the assurance of standard pricing.



### Comprehensive coverage.

This feature ensures that there are no loose ends in your coverage and includes Extended Warranty, Roadside Assistance and Pre-paid Maintenance.



### Peace of mind.

Price protection (no price-hike impact) during the program.



### Savings.

Package entitles you for price-hike protection, upfront savings and other complimentary services.

# Kia Service

Connected • Adaptive • Responsive • Engage

# | FAQ's

## **Q1. Is it mandatory to buy a My Convenience Plus program?**

A: It is not mandatory to buy any My Convenience program. The decision is optional as per personal driving needs and requirements.

## **Q2. Why should I buy a My Convenience Plus program if it is not mandatory?**

A: My Convenience Plus packages provide not only comprehensive coverage, but also include price-hike protection, upfront savings and benefits of complimentary services.

## **Q3. What is My Convenience Plus?**

A: My Convenience Plus is a comprehensive maintenance program especially designed for the Carens which covers Maintenance + Extended Warranty + Roadside Assistance (as per the package chosen).

### **Premium (4 years of comprehensive coverage):**

- **Maintenance Coverage:** Periodic maintenance services up to 4 years/ 40 000 kms as scheduled in owner's manual
- **Warranty:** Standard warranty of 3 years + 1 year of extended warranty (coverage up to 4 years/ 1 00 000 km)
- **Roadside Assistance:** Standard coverage of 3 years + option of extending by 1 year

### **Luxury (5 years of comprehensive coverage):**

- **Maintenance Coverage:** Periodic maintenance services up to 5 years/ 50 000 km as scheduled in owner's manual
- **Warranty:** Standard warranty of 3 years + 2 years of extended warranty (coverage up to 5 years/ 1 20 000 km)
- **Roadside Assistance:** Standard coverage of 3 years + 2 years (including type alloy protection in the initial year)

**Q4. How can I track and monitor my services?**

A: The invoice of My Convenience Plus has a matrix at the back, which gives comprehensive details of all services availed, and remaining in the program.

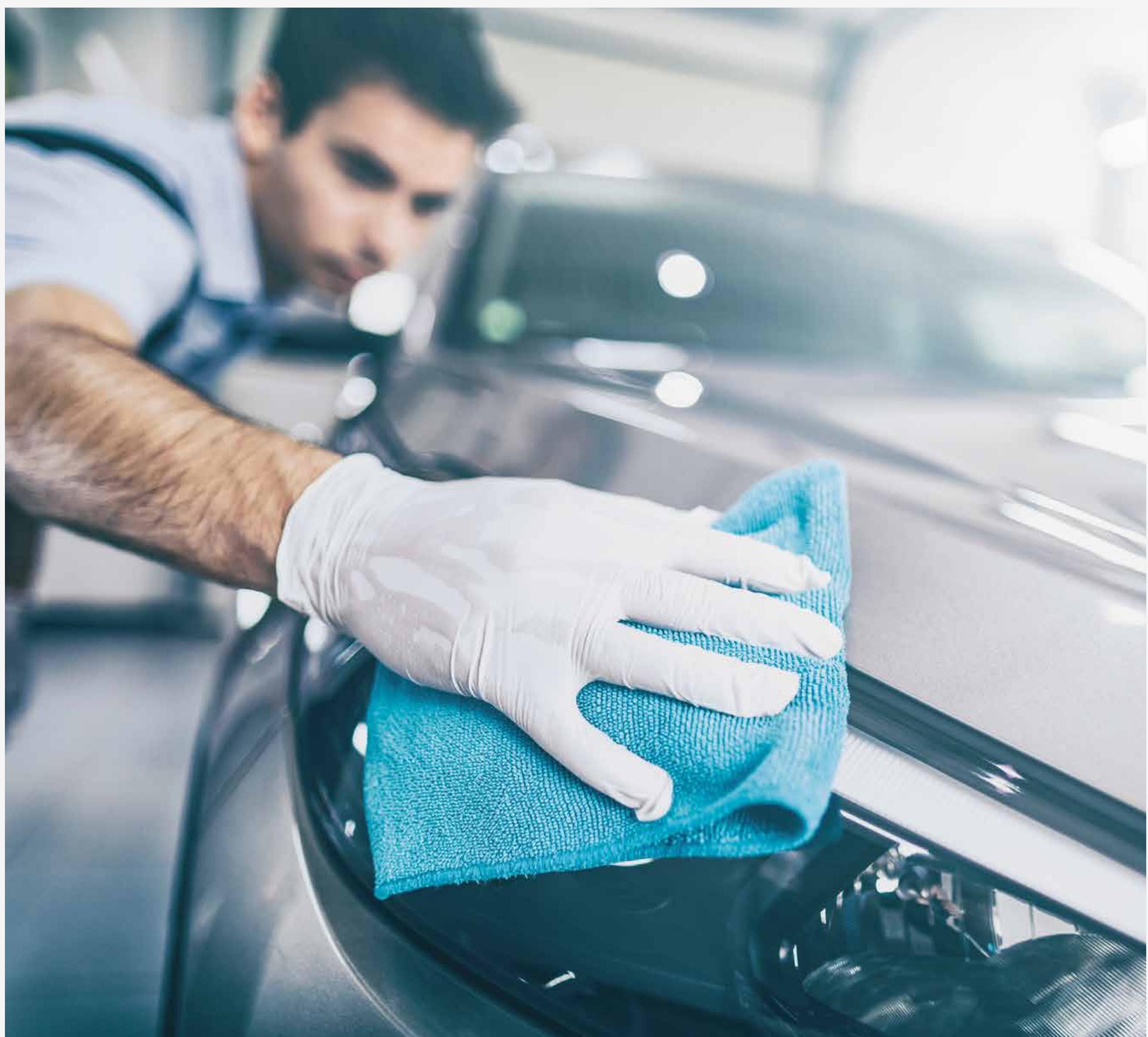
**Q5. I have purchased my package in Delhi and then moved to Bengaluru, will my package be eligible there?**

A: My Convenience Plus has pan India coverage and validity.

**Q6. Can I cancel the My Convenience Plus program?**

A: No, there is no option for cancelling the program.

\*For more information please visit your nearest Kia dealership



# My Convenience Secure

**My Convenience Secure** is a paid add-on option available with My Convenience Plus at the time of purchase. It provides coverage of selected **wear & tear parts** like clutch discs, brakes, bulbs, bushings, engine mountings, fuses, wipers and more.

MCP Secure can be purchased as an add-on to the MCP Plus package, as shown below:

Maintenance Programs (Vehicle Delivery)	Current Coverage of Customer				New Paid Add-on coverage	Total Cost & Coverage for Customer	Secure Purchasing Window
	Pre-Paid Maintenance (PPM)	Extended Warranty (EW)	Roadside Assistance (RSA)	Connected Car Services (CCS) <sup>^</sup>			
My Convenience Plus	✓	✓	✓	✓	✓	MCP cost + Secure cost PPM + EW + RSA + WTP	Up to 60 days from vehicle delivery

## Eligibility Criteria and Validity

- Customers can only purchase the add-on program during the purchase window (as stated above)
- The coverage period for MCP Secure in line with the vehicle's warranty: 3 Years or 50 000 Km (whichever comes earlier) from the date of vehicle purchase

## Secure Add-on Pricing (incl. of GST)



Kia Sonet



Kia Syros



Kia Carens

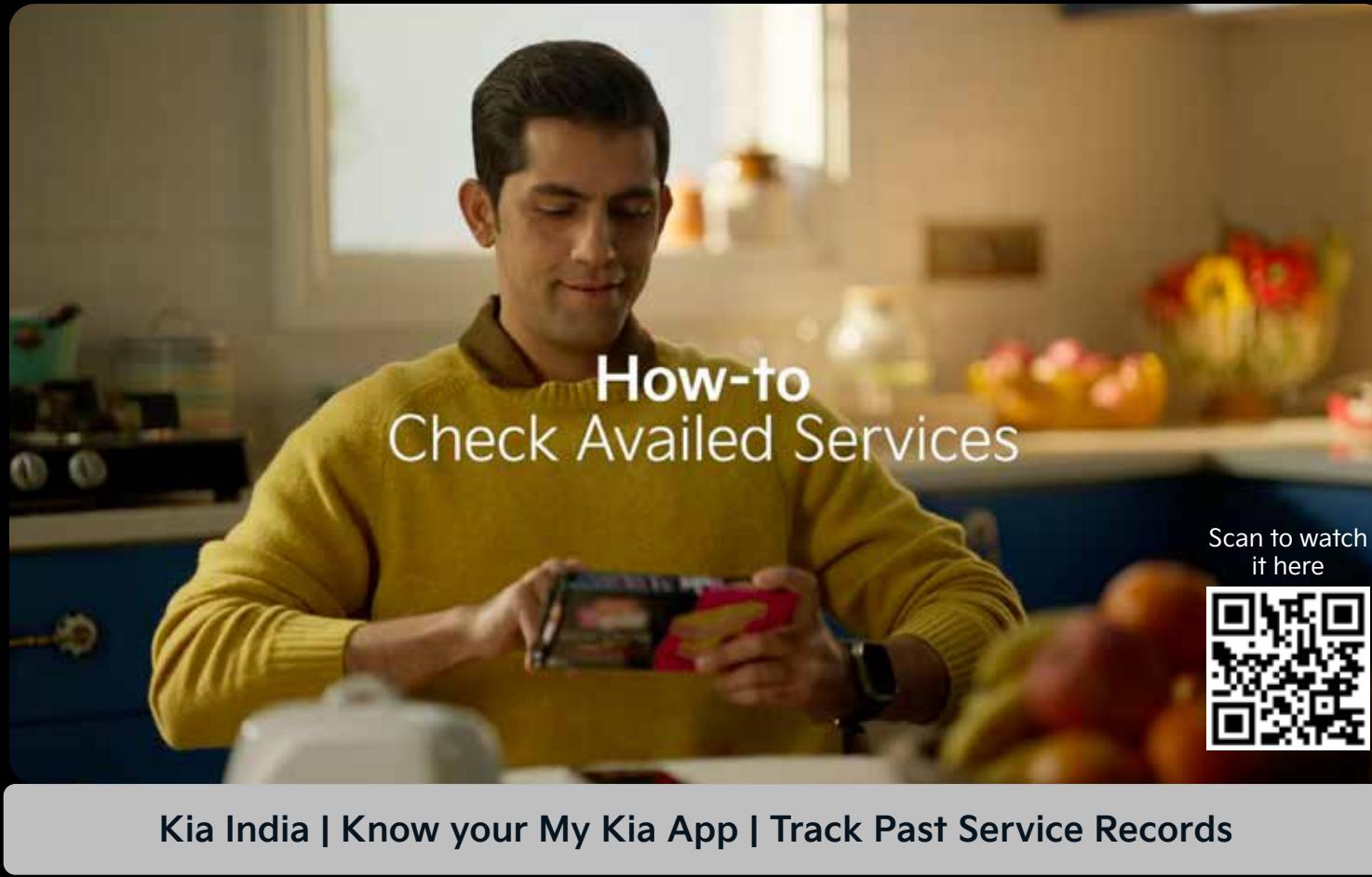
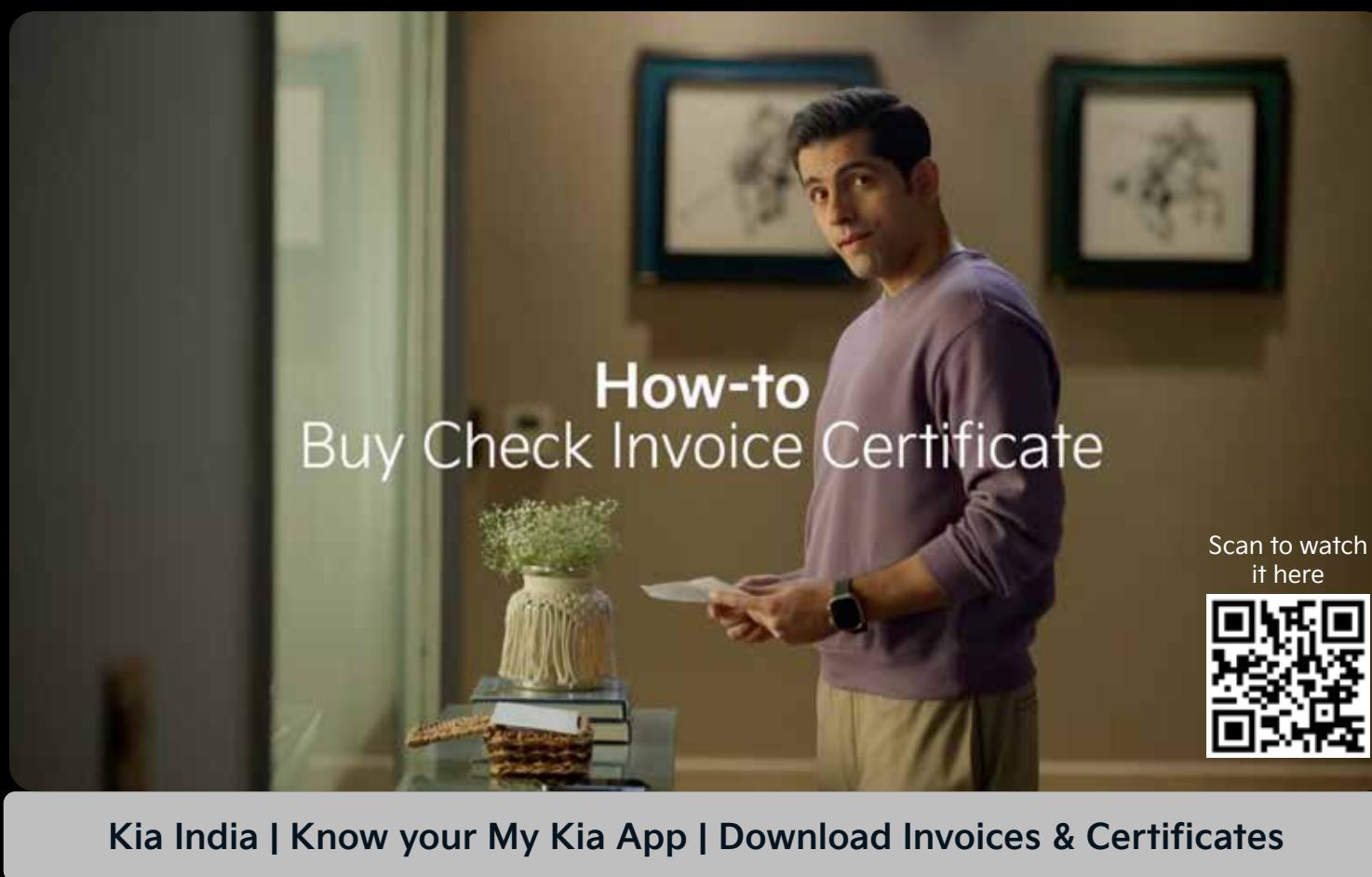
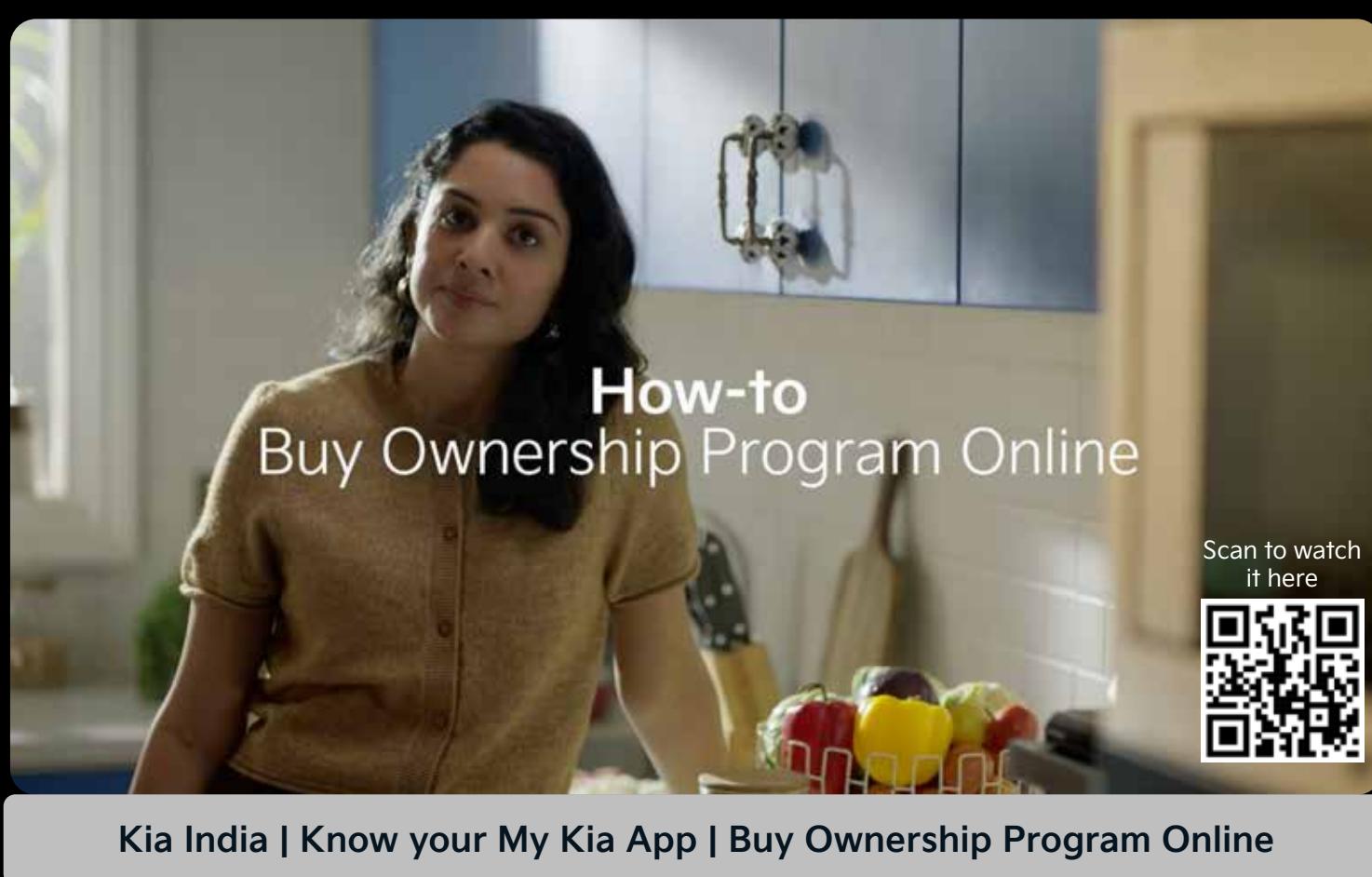


Kia Seltos

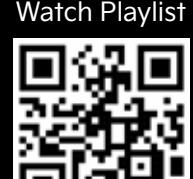
My Convenience (within 2 months)	₹ 8 999	₹ 8 999	₹ 11 999	₹ 14 999
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# 'How To' Videos

Available on Kia.com and Kia India YouTube Channel



How To Watch Playlist



# Add convenience to your drive.

My Convenience Plus is a comprehensive maintenance program designed to cover Pre-paid Maintenance, Extended Warranty and Roadside Assistance\*. It is a one-of-its-kind, industry-first ownership program with benefits like never before.



**744**

Consumer  
Touchpoints

**329**

Cities  
Covered

**475**

Service  
Points



**Wherever you go,  
we stay with you.**

[www.kia.com](http://www.kia.com)

**Kia Care**



1800 108 5000

[kiacare@kiaindia.net](mailto:kiacare@kiaindia.net)

For more information, visit our dealership or contact:

1800 108 5000 | 093195 91407 | [www.kia.com](http://www.kia.com) | [kiacare@kiaindia.net](mailto:kiacare@kiaindia.net)

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